

Walton Resource Centre

Rice Lane, Walton,
Liverpool, L9 1NR



accomplish-group.co.uk
0121 444 3736

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make every day amazing

Welcome from the Manager

I am delighted to welcome you to Walton Resource Centre. Our centre provides specialist activities and life opportunities for all attendees. Our daily projects and initiatives are designed to offer meaningful pursuits in health and wellbeing, recreation and leisure, vocational experiences, community participation and citizenship.

We know that this will be the beginning of a long and happy professional relationship between ourselves, our trainees, families, and carers. We will work together to provide the best possible services and outcomes for the people we support. Our building and surroundings is purpose built, a caring, supportive, and learning environment which enables and enriches each individual to develop their full potential.

We work as a team to ensure we embrace a holistic approach to everyone's structured schedule. We engage and communicate with families and carers to learn and have a better understanding of the needs of all who attend. We listen to the trainees and make sure we get it right, so they can achieve ambitions. We offer opportunities for all, and we strive to ensure every person thrives during their time at our centre.

I look forward to working with you.

Abby Baxter

Service Manager, Walton Resource Centre



About Us

At Walton Resource Centre, we are dedicated to providing a person-focused, individualised, and inclusive range of diverse activities that promote the health and well-being of every adult who attends. Our mission is to create opportunities, foster community engagement, and empower the people we support.

Our team of trained, qualified, and knowledgeable staff are the driving force behind our success. They bring a wealth of expertise and creativity, making Walton a vibrant place where trainees can achieve positive outcomes. We offer a variety of exciting projects and ventures that add vibrancy to the lives of our trainees, affirming the achievements we all strive for.

Specialising in supporting individuals with autism and learning disabilities aged 19 and above, we implement a person-centered approach, ensuring that each individual remains at the heart of

everything we do. At Walton, we adopt the Outcome Pathways approach to thoroughly assess each person's needs and preferences. This approach helps individuals identify and reach their specific goals through a varied and personalised activity timetable. Our diverse range of on-site and community-based activities is designed to adapt to the changing needs of the people we support, helping them live as independently as possible and enjoy the best quality of life.

Our activity offerings include therapeutic sensory programs, life skills development, health and well-being sessions, art, craft, music, movement, and our enterprise initiative, EPIC Scents. We also facilitate community engagement through regular outings, volunteer initiatives, recreational groups, and allotments, fostering relationships and promoting tangible outcomes for all. At Walton, we believe in equipping adults with self-determination, abilities, and confidence to thrive in every aspect of their lives.

Our Support

Our core EPIC (Excellence, Passion, Integrity, Caring) values form the foundations of our work to inspire and support our adults to live happy, healthy and fulfilled lives.

We place a significant value on building positive relationships across each network

of support, working in partnership with parents, carers, local councils and the wider community to offer diverse opportunities for the development of each individual. We feel this demonstrates our commitment to delivering holistic high quality support to our trainees, ensuring that they always feel safe in our care.



Outcome Pathways

The Walton Resource Centre takes pride in our service delivery, centered around our unique Outcome Pathways designed to create tangible results for those we support. Our Activity Coordinators collaborate closely with individuals to ensure that each person is at the heart of planning their sessions and activities, tailored to their preferences and interests.

For each development cycle, we establish focused outcomes linked to individual timetables. Throughout this process, we empower individuals to participate in activities that foster skill-building, knowledge acquisition, and personal growth. This approach enhances their experience and enables us to demonstrate outstanding outcomes to families, carers, and commissioners.

Our Outcome Cycles are reviewed every 15 weeks as part of a focused individual meeting with each person we support. Each meeting will support the person to identify their preferred sessions and activities, develop and adapt their individual timetables and establish clear goals and outcomes for each cycle. Our person-centered activity schedule provides a diverse range of site-based activities, including Cook & Dine, EPIC Scents, and our very own site shop, all designed to foster the development of independent living skills. We also offer sensory-focused spaces, such as a hydrotherapy pool and a bespoke multisensory room. Beyond our site, we collaborate with local charities to offer

volunteering opportunities in shops and on farms, as well as access to various community initiatives, sports centers, and local attractions. It's been fantastic to hear about all the support the people we work with have been providing, as well as how much they enjoy it! With the outcome pathways now in place, we can see the progress being made. For those who may not be enjoying a particular session, we can offer the chance to try something new that might better suit their interests.

At WRC, we believe that person-centred care and support is at the heart of what we do (it's all part of our EPIC values!). We understand that everyone has different preferences, so our outcome pathways are designed to create sessions that are enjoyable, meaningful, and focused on developing life skills—both here at the centre, at home, and in the wider community.

While we could tell you how amazing the new sessions are (after all, we created them!), we hope the stories above show just how much the people we support are enjoying the sessions we've put in place.

We use our reviews and both short- and long-term goals to track achievements and tailor the pathway forward. The process has been streamlined to track enjoyment, engagement, and, of course, fun! Above all, we strive to represent our EPIC values and provide the best opportunities for the people we support within the centre.

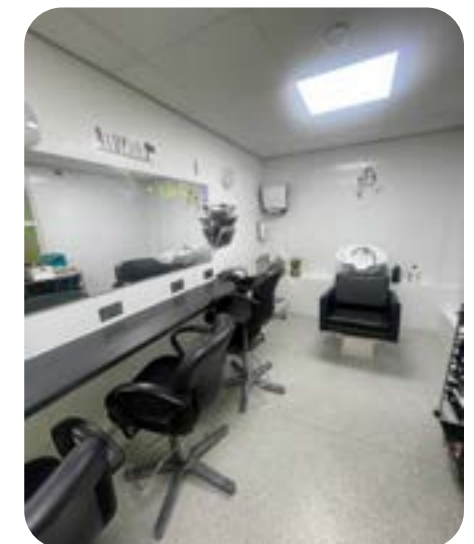


Facilities

- ★ **Bespoke multisensory room**
- ★ **Hydrotherapy pool**
- ★ **Training kitchen**
- ★ **Salon**
- ★ **Art Room**
- ★ **IT provisions**
- ★ **Service minibuses**
- ★ **EPIC Scents/Enterprise**
- ★ **People We Support Forum**
- ★ **Rear garden**
- ★ **Fully staffed kitchen providing hot cold meals to the people we support inclusive of SALT plans, allergies and cultural considerations**
- ★ **Two personal care rooms equipped with beds and hoists**

Location

The Walton Resource Centre is based on Rice Lane, situated on the outskirts of Liverpool City Centre. We are positioned in walking distance to local supermarkets, community hubs, local parks and public transport options such as buses and trains.





Ethos and Values

Accomplish's Walton Resource Centre service is part of the Keys Group, a family of care and support providers, including Accomplish, Keys, and Peak, who share a common goal of delivering the best outcomes for those who choose our care.

At Walton Resource Centre we embody the EPIC values of Excellence, Passion, Integrity, and Caring.

Our commitment to **excellence** drives us to achieve the highest standards of learning, development, and performance in all that we do.

Feedback

Amy described the atmosphere in the room as fantastic, highlighting how both the staff and the people we support were actively engaging together. She noted that this demonstrated the caring and compassionate nature of the staff team. The staff also took the opportunity to explain the stringent policies we have in place regarding SALT plans and the measures we implement to ensure

Our **passion** for delivering the best outcomes for those in our care is evident in our ambitious and committed approach to care and support.

Our **integrity** and transparency in our work is reflected in our honest and transparent communication and sharing of results and learnings.

Our **caring** approach is centred on showing compassion and empathy, placing those in our care at the centre of all that we do, and always putting the people we support at the heart of all our actions.

these plans are followed effectively. Amy expressed her enthusiasm for returning to the centre, describing it as one of the nicest facilities she visits. She shared how welcomed she feels, which makes her look forward to coming back and seeing everyone again.

**Amy T, Speech and Language Therapist,
Liverpool City Region.**

"I do more now and go on the bus more. I love it!"

D, Person We Support (PWS)

"I'm still getting used to it, but I love going out all day on a Monday"

S, Person We Support (PWS)

"They're really good. I like sports, and now I get to go out and do sports"

W, Person We Support (PWS)

"I love it here! I get to see my friends and have so much fun. It's amazing"

M, Person We Support (PWS)

Success Stories

B's Amazing Progress: From Independence to Dancing the Day Away

B is an incredible individual. When B first came to Walton Resource Centre, she preferred her own company and didn't like anyone being in the room with her. However, she has worked closely with her designated staff member to build trust and gradually allow her staff and others to spend longer periods of time in the room with her. She now enjoys singing and dancing with staff, a significant milestone in her journey.

B has gone from strength to strength since the introduction of our outcome pathways and has even started taking

the bus weekly again. She struggles with the sensory sensation of clothing, and we are working with her to associate the community with wearing appropriate clothing. We are now building on this progress to help her feel comfortable wearing clothing in larger group sessions.

Recently, B has discovered her love for music sessions and has started joining in by dancing the afternoon away at the disco. She has also begun going to the beach and dining in restaurants, achievements we could not be prouder of!

Success Stories

Let us tell you all about P!

P is an extraordinary individual who has faced numerous medical procedures throughout his life. Currently, he requires assistance with eating, has a gastronomy tube, and needs gentle reminders to drink enough water and not overexert himself. He even had a pacemaker fitted before he was one year old. From the moment we met P, we were captivated by his vibrant personality, flair for dramatics, and love for performing. It was clear from the start that P would thrive at Walton Resource Centre. With our wide range of activities, dedicated spaces, and fun-loving team, we knew this was the perfect place for him!

As we learned more about P's condition, we were in awe of his charisma and zest for life. P's family, understandably, had found it challenging to trust services with his complex healthcare needs. During his transition, we worked closely with them to ensure we not only gained P's trust but also that of his family.

To prepare, we created workshops for staff, focusing on his specific health conditions, how to encourage him to take breaks, recognize

when he might be unwell, and—most importantly—how to make him smile!

But don't just take our word for it—here's what P's family had to say:

P's Sister:

"You guys are absolutely brilliant. Both me and my mum have been blown away by how much time you've spent getting to know everything about him—his health conditions, medications, and all the things that make him happy. We're thrilled with the way you've transitioned him into the centre. We handle his medications daily, so finding a place where he'd be supported as well as we do was critical. When he's with you, we know he's genuinely cared for."

P's Mother:

"I am more than happy with the centre and the incredible service you provide. The management team has been thorough, mindful, and attentive, and this shows in how P is at the centre. If he's happy, we're happy—and he is more than happy when he's there! He's been up since 5 this morning, too excited to sleep because he couldn't wait to come in!"



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Summary & Contact Details

If someone you are supporting could benefit from joining us at Walton Resource Centre we invite you to contact us today.

Walton Resource Centre, Rice Lane, Liverpool, L9 1NR

what3words: ///every.bolt.roof

Capacity: 74

18 - 65 years old

Mixed Genders Welcome

Wheelchair Accessible

Contact:

0151 525 4004 (home)

Manager - abbybaxter@keys-group.co.uk

Find out further details or to send us a support referral:
referrals@accomplish-group.co.uk

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